

DESTINATION INFORMATION SHEET

COZUMEL



HELPFUL TIPS

- Passport must not expire for the duration of this trip; visas are not needed for most visitors.
- Pack immediate needs items in your carry-on - toiletries (liquids under 3oz.), change of clothes, swim suit and regulators – in case luggage is delayed by international carriers.
- Shampoo and conditioner are provided in your room so no need to pack these items unless you wish to bring your own brand.
- Electricity is 110V US-style; socket types; A and B. Converters are not needed for most guests.
- Accommodations have in-room safes, are air conditioned, have ceiling fans, have shampoo, conditioner, soaps, TV, telephones, hairdryers, and balconies
- In order to avoid roaming charges, consider contacting your cell phone carrier about a temporary international plan, but data calls work best. Prior to travel, install apps like WhatsApp, Skype, etc. and test with family or co-workers you may need to call.
- No inoculations are needed for travel to Cozumel. The island does get a few mosquitos at dusk, however the resort is sprayed regularly.
- Tipping for room services are at your discretion, and are separate from the diving gratuities. For diving we recommend \$5USD per dive, for a total of \$50USD for a 10 boat dive week. We have the ability to have the dive operator look after all of our gear for the week. That service includes daily cleaning and transportation of equipment. The service is free of charge, however a gratuity is appreciated. We recommend \$30USD for the week.
- The best number to leave for family and friends is the direct resort number: Occidental Cozumel 011 52 987 872 9730.

COZUMEL, MEXICO



HELPFUL TIPS (CONT'D)

Cozumel Arrival

- When you exit the Cozumel airport, look for Fiesta Holiday representatives. They will be wearing yellow shirts. Go to them and tell them you are with the Tropical Adventures Travel Group, staying at the Occidental Cozumel (formerly the Occidental Grand Cozumel). They will ask your name, check you off their list, load your gear, and take you to the hotel. Once arrived at the hotel, proceed to the reception and check in. I will be arriving around 3pm at the airport, arriving at the hotel around 4:30pm. Please have refreshments and barbecued peanuts ready for consumption ;))
- If there is a problem and you are not on the transfer list, go back in the airport and buy an \$11USD transfer ticket. Go back out and give the ticket to a representative. Hop in the van and see you at the hotel. Let me know and I will deal with refunds and shake downs.

Cozumel Departure

- Check out at the front lobby, and take care of any outstanding charges. You will receive a “check out ticket”. When you are ready to depart to the airport, give the check out ticket to the concierge at the front of the resort. He will arrange for your cab, and keep you with the group if desired.
- During your holiday, you will have received a transfer voucher, to be used for your return taxi cab ride to the Cozumel airport. When your taxi arrives, give your driver the transfer voucher, watch that your bags get loaded in the cab, hop in yourself, wave goodbye and off you go to the airport!!



COZUMEL, MEXICO



ACTIVITIES

There are many opportunities for a wide variety of activities when you are in Cozumel. There are adventure suppliers on site at our resort that can facilitate something for every taste. Examples of what our guests have chosen to do in the past:

- Mainland cenote dives
- Mainland Chichen Itza tour
- Tequila Factory Tour on the island
- Mud bogging and cenote swim on the island
- Golf on the island
- Parasailing, seadooing, sunset cruises, rent jeep/motorcycle for island tour
- Volunteer for turtle nesting program
- Deep sea fishing

Free activities at the resort include snorkelling (must have own gear), windsurfing, small catamaran sailing, tennis and more.



COZUMEL, MEXICO



DIVING FAQ'S

Do you provide dive courses? Yes, the resort and TAT have courses for certified divers to continue their education as well as various classes for non-divers to try it out or get started.

Do I have to have my own equipment to dive? We recommend that you bring your own, or rent from your local dive shop. The quality of the gear you rent therefore is known PRIOR to you leaving for your trip.

Do I have to be a certified diver to dive at the resort? They offer our guests a wide variety of dive courses to choose from, ranging from just dive experiences to full certification courses.

Can I dive if I have a certification from other than PADI? Yes, Dive Palancar does accept certifications of other recognized agencies.

Do you have Nitrox? Yes Dive Palancar has nitrox available. One days notice is required.

Is there a Decompression Chamber nearby? Yes, in cases of diving emergencies, divers will be taken by ambulance to the recompression chamber in San Miguel, Cozumel. Charges vary according to circumstances so it is best to have adequate dive insurance to cover the costs.

Do you recommend a wet suit for diving? Our water temperature ranges from 79°F (26°C) to 84°F (29°C). Most of our guests are comfortable in a 3mm suit during our warm months

(May through October) and a 5mm suit the rest of the year. Ultimately it does depend on your personal comfort with the water temperature.

Can my non-diving partner join me at the resort? There are a wide range of activities throughout the day, that one may plan to participate in; that are non dive related.

Do you have boat night dives on the reef? Yes, every Wednesday night (min 6 ppl). Special arrangements for nights other than Wednesday are possible if numbers justify.

What time of day are your dives? Our divers meet at the dive centre at 8:15am and the boats depart at 8:30am. With two dives as standard and a nice long surface interval, the boats are usually returning to the bay at about 12:00pm, just in time for lunch.

How far away are your dive sites? Each of our sites are chosen on a daily basis depending on the weather, so that we may give our divers the best conditions Cozumel has to offer. Most of our sites range from 3-20 minutes away.

How many divers will be on a boat? Boats vary depending on our numbers. If we have our favourite boat the "Oyster" we can have up to 20 divers with 2 dive masters. If our numbers are smaller, we will be on smaller boats.



COZUMEL, MEXICO



FAQ'S

Can I drink the water from the tap? No. There is bottled water provided each day, in your room.

Are the rooms air conditioned? Yes, all rooms have air conditioning and ceiling fans.

Do you accept credit cards? Yes, at TAT we accept Visa, and Master Card.

Can I change money at the resort? Yes, you can change small amounts. There is an ATM on site that issues Pesos and USD, but it is often out of service. The town of San Miguel is a 20min cab ride away if you need larger amounts of cash.

Do you have internet? Yes, there is WIFI for a fee. There are 3 computers for general use in the lobby bar.

Are your rooms smoke-free? Yes. All rooms, dining and lounge areas are smoke-free.

Is there enough for me to do if I am not a diver? Yes, there are many activities for non-divers. We have many every year at this location.

What about tipping? Tipping for room services are at your discretion, and are separate from the diving gratuities. For diving we recommend \$5USD per dive, for a total of \$50USD for a 10 boat dive week. We have the ability to have the dive operator look after all of our gear for the week. That service includes daily cleaning and transportation of equipment. The service is free of charge, however a gratuity is appreciated. We recommend \$30USD for the week.

Can I dive if I am not a certified diver? Yes, if you explore the "Discover Scuba" option or take the Open Water Diving Course. You can do as many Discover Scuba Sessions as you like. You will be personally supervised and your depth is limited but you still get the experience.

Is there a la carte restaurants? Yes, there are 3 theme restaurants on sit, that must be reserved in advance.



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